



eSolutions

Advanced Claim Editing User Guide

Introduction

Congratulations, you have subscribed to eSolutions Advanced Claim Editing service. By adding this service your claims will be scrubbed using advanced claim edits that include Clinical and Medical Necessity rules.

Business Process

The eSolutions Advanced Claim Editing service works seamlessly with your existing clearinghouse scrubber service. You will submit claims to be scrubbed the same as you do today.

Once a claim file is received it will be initially scrubbed using our extensive standard edit rules. If any claims result in an error, it will be marked as either a warning or critical error. These errors should be resolved the same way you resolve them today.

Once a claim is deemed clean using the initial scrubbing rules, the claim will go through a second scrub using our advanced edit rules. If any claims result in an error, it will be marked as an Advanced Edit error. To reconcile these Advanced Errors, you have the option either to remove the claim (to correct the error in your Practice Management or Hospital Information System), or override the error to send on to the payer.

Claim File Editor Errors Summary

READY TO EDIT

DEMO.txt

CLAIM TYPE: Professional TOTAL \$ BILLED: \$598.19 TOTAL \$ PAID: \$0.00 UPLOADED: 10/2/2017

View: Errors Claims

SEVERITY	ERROR	NOTE	STATUS
▶ ADVANCED	(ID) THE INSURED'S HIC OR POLICY NUMBER IS INVALID FOR THIS PAYER. INVALID DATA: POLICY NUMBER - 123456789A (POLICY ID IS FORMATTED IMPROPERLY.)	- ERROR CANNOT BE CORRECTED AT THIS TIME	UNCHANGED

Once a claim passes both scrubbing cycles with no errors (or overridden errors) they will be sent on to the payer for processing.

Support

You will continue to access support the same way that you do today. Please title all inquiries with Advanced Claim Edits and your request will be routed appropriately. You can always direct inquiries to clientservices@esolutionsinc.com.